

Capital Markets Day

8 October 2014





Hugh Scott-Barrett

Introduction

A business transformed



On track to be the leading UK Community Mall REIT offering investors:

- Exposure to a high quality portfolio of strong assets, dominant in their immediate catchment
- Potential to generate significant income and NAV growth through identified asset management initiatives
- Experienced and expert team with a proven track record of creative asset management driving a scalable platform
- Security through competitively priced debt funding
- A highly attractive dividend yield
- > Benefit of C&R driving sector consolidation opportunities

Immediate priorities



- Acquire remaining minority holdings in The Mall and restructure the fund
 - > £27.1m Mall Unit redemption will increase C&R holding to > 99% only two minority holders remain
 - > Funded by additional flexibility in Mall financing
 - Helps facilitate further cost reductions within the Fund
- REIT conversion in December 2014
 - > Target dividend yield for 2015 FY of > 5% based on 47p issue price
 - > Increasing to > 6% (once Mall ownership 100% and Fund restructuring completed)
- Sales of non-core assets to meet medium term LTV target of 40% 50%
 - > Strong institutional interest in Waterside Lincoln
 - > Improving market in Germany enhances exit options
- Delivery of development and asset management initiatives



Mark Bourgeois

Operational overview

The team



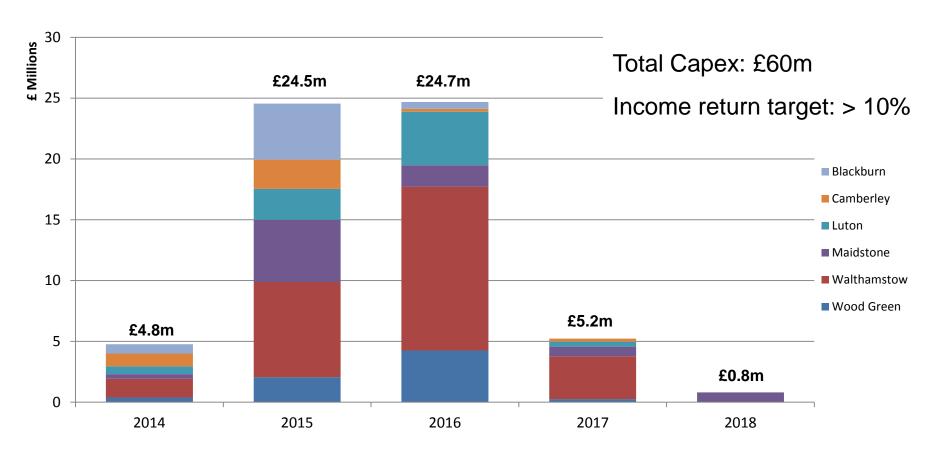
The team you will meet today:

- Investment market James Ryman; Investment Director
- Operational expertise Sara Jones; Operations Director

- Site visits after presentation
 - Wood Green Michael Thompson; General Manager
 - Walthamstow Alasdair Currie; General Manager
 - Sian Bowen; Asset Manager

A transformational Capex plan







James Ryman

Investment Market

Defining dominant community shopping centres

Key features of successful community shopping centres:

- > Easily accessible town centre locations
- > Typically enjoying over 50% of town centre retail space within significant catchment areas
- > Affordable and sustainable rents
- > Integral to their towns, facilitating close relationships with local authorities
- > Free Wi-Fi, a Click & Collect service and smartphone apps

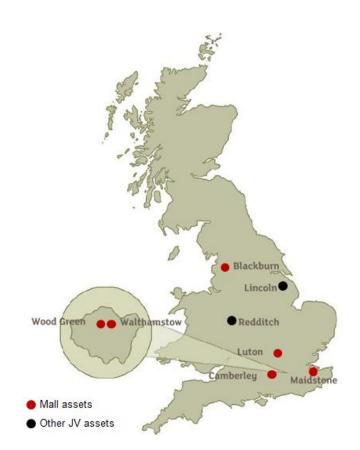




A portfolio of scale & strength



- > Eight centres
- Market value of c. £880m (6.46% NIY¹)
- > 4.2m sq ft lettable floor space
- > 918 retail units
- > 94.5% retail occupancy¹
- > Over 10,000 car parking spaces
- > 86.8m visitors in 2013
- Strong Sales Density of £449 per sq ft ²
- > Attractive Rent to Sales Ratio of 6% ²



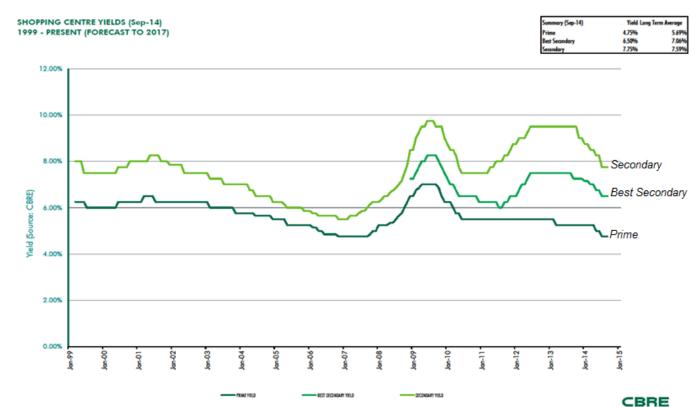
Income underpinned by National retailers

- Top 10 retail tenants represent 29% of rent roll
- Underpinned by a balanced wider base of recognised tenants. Top 100 account for 80% of rent roll
- Strong and consistent car park/ mall income - 15% of annual NRI



Market dynamics support growth

- Community asset fundamentals undervalued
- Prime/secondary yield spread materially wider than long-term average
- Limited new scheme pipeline reinforces opportunities in existing stock
- Growth in valuations continued in Q3
- Markets trending stronger to year end



Portfolio growth opportunities

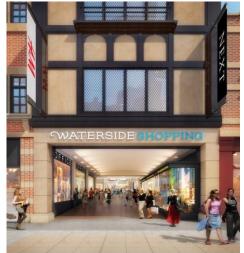


- An ability to identify opportunities where the C&R platform can add value through transformational and initiatives income growth
- Target centres within Top 200 UK towns¹
 - 60 match investment criteria
- Ownerships include Funds, Prop Co's and Private Equity
- Opportunities driven by:
 - Asset repositioning / recycling from REITs
 - Private Equity / Opp Fund disposals as business plan periods expire
 - Partnering with Local Authorities to regenerate town centres
 - Portfolio Acquisitions / sector rationalisation

Waterside, Lincoln









Summary

- > Acquired for £24.8m in 2011
- > Net expenditure £8.2m
- > Expected income growth £0.9m (10.9% income return)
- > Target disposal by year end into buoyant investment market
- > Strong institutional interest

Kingfisher, Redditch

Capital Regional

Acquired 2012:

- > Sterile shopping environment
- Retail mix and shopper services lagging modern trends
- > Inefficient third party management
- > Lack of strategic direction
- An attractive buying environment





2014:

- > New leisure Hub delivered
- > Mall enlivenment underway
- > Redefining retail pitches ongoing
- > Investment stimulating demand
- > Significant operational efficiencies delivered
- > Footfall outperformance vs national benchmark



Sara Jones

Operational expertise



Driving efficiency



Service Charge

C&R average rate psf £4.40
32% less than JLL Oscar benchmark (£5.81)















Delivering success through integrated marketing





For RewardME members only.
Claim your gift at our Ask Me point.
Terms and Conditions apply.
Valid on day of purchase.



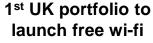
- Average transaction value increased from £37.52 to £82.99
- ROI to retailers 14:1
- Sunday footfall +6.5%

- 50 retailer stores engaged
- Footfall on the day +10.8%
- Retailer results:
 Primark Camberley +20%
 Select Maidstone +26%
 Body Shop Walthamstow +20%

Pioneering digital evolution

Capital Regional

RewardME Card launched



1st UK community shopping centre to work with Collect+













2010

2012

2013

2014

Future



1st UK portfolio branded Website



Industry leading app launched



Online promo of Click & Collect



1st UK portfolio to launch responsive website



Electronic
RewardMe card &
parking payment
systems



"We like being in C&R shopping centres.
They're well managed with clear evidence
that the teams work hard to drive footfall,
whilst maintaining excellent service charge
cost control."

James Hamilton
Head of Acquisitions and Estates
Costa Coffee





Mark Bourgeois

Asset management themes: Case Studies

Innovative construction
 Walthamstow

Developing the leisure/tenant mix
 Wood Green

Great Mall team
 Luton

Local authority relations
 Blackburn

Strong retailer relations
 Maidstone

Community focus
 Camberley



Innovative construction

The Mall, Walthamstow

Walthamstow – Strategic summary





Walthamstow – The challenge

- Over trading/undersized retail units
- Unsatisfied retailer demand for MSU
- Environment lacking investment
- Opportunity to reposition to appeal to changing demographic





Walthamstow – The plan

- Construct 26,000 sq ft fashion anchor through amalgamation of two mall level units and incorporation of 125 under-utilised car park spaces
- Amalgamate two retail units and extend into rear service yard to create single 9,000 sq ft unit
- Design and commission refurbishment to increase retail impact through double height shop fronts, new flooring and state of the art lighting





Walthamstow – Planned development

- Extend retail/leisure offer by 80,000 sq ft
- Over 200 new homes
- Planning application target H1 2015
- Scheme construction target 2016 with delivery 2017
- Net Capex £16.5m
- Target income uplift £2.0m







Walthamstow – Asset management progress

Recent Letting Progress

- Works started on £3.0m refurbishment (Aug 14)
- Agreement with Arcadia for new double height DP/Burton (Sep 14)
- Conditions satisfied on TK Maxx agreement for lease (Oct 14).
 - Construction work to commence Jan 2015
 - Handover targeted Nov 2015





Development progress

- Extension redesigned to incorporate increased lettable space and integrated residential (Aug 14)
- Strong residential developer interest Savills residential appointed (Sep 14)
- Local authority support for redesigned extension plan (Oct 14)

Walthamstow - Capex summary



Target commencement	Key tasks include	Budgeted Capex £
2014	Unconditionally secure agreement for leases on TK Maxx, Sports Direct & progress refurbishment	£1.5m
2015	 Complete refurbishment, deliver TK Maxx & Sports Direct units in existing scheme Secure retail pre-lets & agreement with resi developer Obtain planning permission for extension 	£7.8m
2016	Commence extension works	£13.5m
2017	Complete extension & pre-let	£3.5m
	Total capex	£26.3m





Evolving the leisure / tenant mix

The Mall, Wood Green

Wood Green – Strategic summary





Wood Green- The challenge

At acquisition:

- High levels of voids
- Limited tenant mix with no leisure offer
- Poor occupier perception due to high crime rate
- Over-sized service yard affording opportunities for expansion





Wood Green - Developing the mix

- 12 screen cinema introduced
- Six complementary restaurants
- Replaced dated department store with Primark
- Upgraded fashion with introduction of Next, H&M, New Look and TK Maxx
- Nurtured successful independent retailers adding to the mix
- Enhanced a vibrant market hall a strong local point of difference





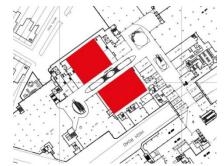


Wood Green – Asset management progress

- Vodafone, Costa Coffee and Perfume Shop lettings (Aug – Sep 14)
- Outline Terms agreed with operator for 16,000 sq ft supermarket within existing market hall (Sep 14)
 - Having established supermarket design, marketing to residential operators commenced with appointment of Savills residential (Oct 14)
 - Net Capex £4.0m, target income uplift £450k
- Extension discussions with a gym operator progressing with exchange target of Q4 14
- Continued VP negotiations with upper floor operators to extend retail offer, introducing two multiple retailers and relocating independents







Wood Green – Capex summary



Target commencement	Key tasks include	Budgeted Capex £
2014	 Supermarket agreement for lease on Mayes Road/Market Hall site Agreement for lease on gym extension in Belmont House in conjunction with letting of Alexandra Court 	£0.4m
2015	 Submit planning application for supermarket site Reconfiguration of first floor space with introduction of two anchors Downsize New Look & create reconfigured market. Secure sale of residential deck above supermarket 	£2.0m
2016	Complete construction of supermarket & handover residential deck	£4.3m
2017	Drive existing unit income	£0.3m
2018	Drive existing unit income	-
	Total capex	£7.0m



Strong Mall teams

The Mall, Luton

Luton – Strategic summary





Luton – The people challenge

Typically on acquisition of a centre:

- People not used to working within a strong retail culture
- People not used to being part of a wider business with brand values and strong identity
- Opportunity to encourage team to drive income and NRI locally
- Scope for more productive engagement with retailers

Capital Regional

Luton – Embracing the Mall team

- Full induction training for entire team
- Relocated General Manager (Mark Broadhead) from Barnsley to Luton
- Introduced Ask Me point
- Significantly improved tenant communication and participation in marketing events
- Gave GM NRI responsibility encouraging local ownership of income - Mall income increased from £50k to present level of £750k
- Encouraged high performing deputy manager (Roy Greening) to take General Manager role in Lincoln overseeing redevelopment





Luton – Asset Management progress

- New 10 year lease exchanged with Poundland for former Mothercare unit (10,000 sq ft) (Sep 14)
- Reintroduction of HMV to occupy former Republic unit (Oct 14)
- Offer received from student housing operator for conversion occupation of vacant 60,000 sq ft office (Potential to accelerate Business Plan delivery otherwise targeted for 2016)





Luton – Capex summary



Target commencement	Key tasks include	Budgeted Capex £
2014	Secure key lettings on former Republic, and Mothercare and renew Tesco	£0.6m
2015	Secure occupier for Market Hall site targeting leisure and supermarket offer	£2.6m
2016	 Secure occupier/undertake refurbishment for vacant office Deliver Market Hall Development. 	£4.4m
2017	Complete Market Hall and office developments	£0.4m
	Total capex	£8.0m





Local authority relationships

The Mall, Blackburn

Blackburn – Strategic summary





Capital Regional

Blackburn – The local authority challenge

- Relationship between vendor and local authority had broken down
- The vendor had put forward a development scheme that was unviable and unsustainable
- Considerable local mistrust in the ability of the developer to deliver







Partnering with Blackburn & Darwen Council



- Re-geared Council Head lease
- Delivered Extension and refurbishment (£46m project)
- Aligned with Council in protecting town centre
 - Successfully defended Whitebirk retail park extension
- A transformational investment

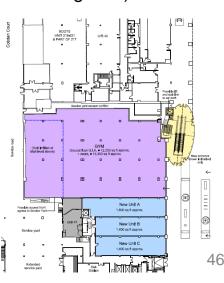


Blackburn – Asset management progress

- Five year lease exchanged with Vodafone for 1,800 sq ft unit (Aug 14)
- New 10 year lease exchanged with fashion shoe retailer Treds for 2,700 sq ft unit (Sep 14)
- Sub-division and re-letting of 800 sq ft unit into three kiosks let to operators including Warren James on a new 10 year lease (Oct 14)
- Terms agreed with gym operator for 10,000 sq ft unit to be formed through amalgamation of surplus smaller units and introduction of new enhanced entrance (Capex £3.1m – target exchange Q4)
- Council works to new adjacent bus station complete Dec 14







Blackburn – Capex summary



Target commencement	Key tasks include	Budgeted Capex £
2014	Agreement for lease with gym operator	£0.8m
2015	Amalgamation work/deliver gym & refurbish/create new bus station entrance	£4.6m
2016	Enhance lettings in vicinity of new entrance	£0.6m
	Total capex	£6.0m

Capital& Regional



Retailer relations

The Mall, Maidstone

"The C&R team have delivered great stores for us in Luton and Lincoln – they adopt a constructive approach to problem solving and we're looking forward to doing more business in the near future."



Sam Miller
Head Of Leasing UK - H&M



"We've done some great business with C&R in recent years. The team have been consistently strong in identifying and creating the right space to support our UK roll out."

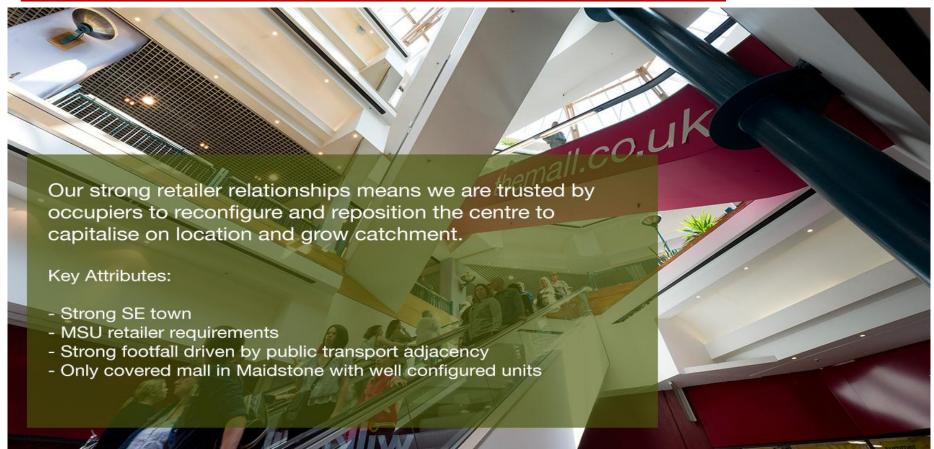
Rob Field

UK Property Manager,

Deichmann Shoes

Maidstone – Strategic summary



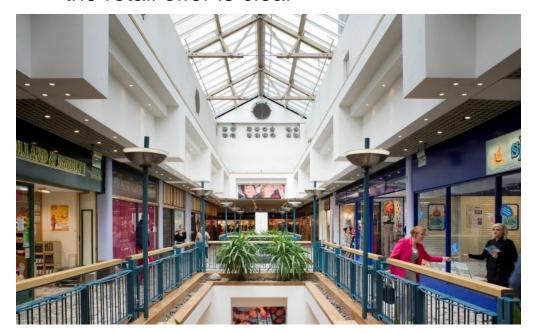


Maidstone- The retailer perception challenge

 The scheme has not been refurbished for 20 years and provides opportunity to change retailer perception

As the only covered retail centre in Maidstone, the potential to develop

the retail offer is clear







Capital Regional

Maidstone – Utilising retailer relations

- C&R set out a vision to refurbish and extend the Mall
- We engaged with Next at expiry who shared the vision and agreed a new five year lease.
- Next closed their other town centre store consolidating their operations into the Mall

Strong signal to other retailers in delivering the extension/development

 Was also a factor in encouraging Council members to reject the planning application for an edge of town development

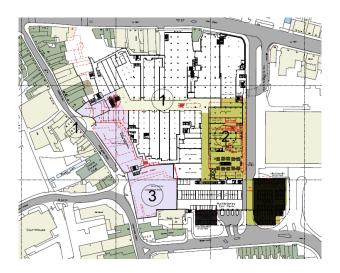






Maidstone – Asset Management progress

- Masterplan extension design refined, incorporating 60,000 sq ft department store, six screen cinema, 20,000 sq ft restaurants and additional retail space (Sep 14)
- Planning application to be lodged Q4 2014 for entrance improvements
- Detailed design for refurbishment in progress with target commencement Q1 2015
- Initial feedback from retail and leisure operators very positive
- Target planning application H2 2015





Maidstone – Capex summary



Target commencement	Key tasks include	Budgeted Capex £
2014	 Commence refurbishment detailed design Submit planning application for refurbishment 	£0.1m
2015	 Secure lettings for Maidstone House offices Commence refurbishment on site 	£5.1m
2016	Deliver letting on vacant department store	£1.8m
2017	Build occupancy post refurbishment	£0.8m
2018	Build occupancy post refurbishment	£0.8m
	Total capex	£8.6m

Capital& Regional



Community focus

The Mall, Camberley

Camberley – Strategic summary





Camberley - Community engagement

Capital Regional

- Community engagement creates an emotional loyalty card
- That emotional connection stimulates regular visits and increased spend
- Community engagement and support strengthens political partnerships and allegiances that complement town centre regeneration







Roof top cinema 2014



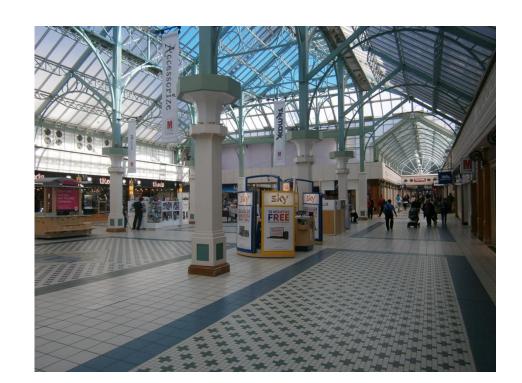
Tour of Britain 2014

Christmas 2013

Classic Car Show 2014

Camberley – Asset Management progress

- Delivery of new lettings to Costa and Jones the Bootmaker (Aug – Sep 14)
- Removal of redundant staircase/mezzanine within central square to open up circulation and sightlines whilst driving mall income (Sep 14)
- Capital raise met with positive response from Local Authority, with agreed targets to execute DA and submit planning application H1 2015
- Good progress with target anchor, attracted by the deliverability of the Camberley development, highly accessible within a wealthy catchment



Camberley – Planned development



Capital Regional

Camberley – Planned development





Plans for a major extension/refurbishment

- 290,000 sq ft extension
- 140,000 sq ft new anchor store
- Refurbishment of existing scheme and introduction of new upmarket occupiers
- Increasing appeal to catchment area



Existing Mall - Refurbished

Camberley – Capex summary

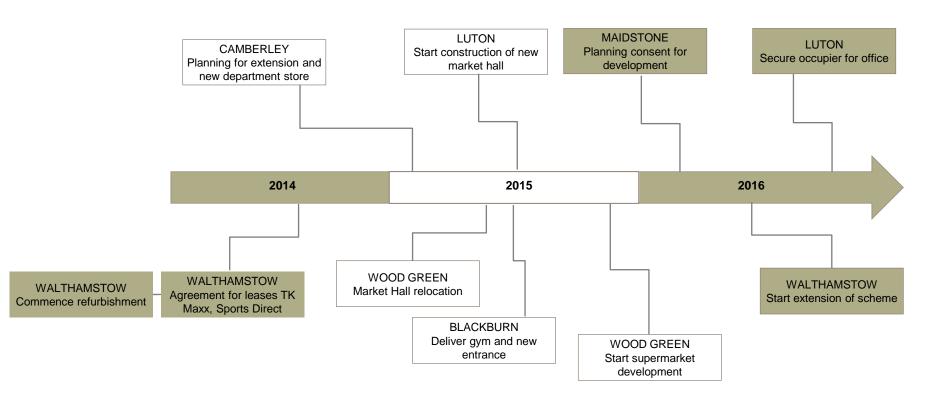


Target commencement	Key tasks include	Budgeted Capex £
2014	Reconfigure central square, deliver TK Maxx & document Council development agreement	£1.0m
2015	Document Council DA, Submit planning for extension, secure AFL with anchor tenant	£2.4m
2016	Complete site assembly & commence LRB development & refurbishment of existing Mall*	£0.3m
2017	Complete refurbishment of existing Mall*	£0.3m
2018	Complete LRB development and refurbishment scheme*	-
	Total capex	£4.0m

^{*} The development delivery activities targeted for 2016-2018 would be subject to additional funding of c £45m

A transformational Capex plan





Capital& Regional



Charles Staveley

Finance

Proforma Net Assets – 30 June 2014



	NAV				
	Property	£m £m	% of NAV		
The Mall	690.6	334.6	90		
Germany	141.8	40.3	11		
Kingfisher, Redditch	27.9	12.3	3		
Waterside, Lincoln	16.5	10.9	3		
Other net assets	-	(27.5)	(7)		
Net Assets	876.8	370.6	100		

Net Assets per share

53p

C&R's 91.8% share of the Q3 uplift in Mall valuations equates to a 2p increase in Net Assets per share

Proforma Operating Profit – The Mall 100%



Proforma H1 2014 ¹			£m
Rental income			24.6
Car park income			3.2
Ancillary income			1.1
Gross Rental Income			28.9
Service charge & void costs			(1.5)
Bad debt			(0.4)
Fund Manager & Asset Manager fees	Fund Manager/OperatorAsset Manager (C&R)	(0.9) (1.9)	(2.8)
Other property operating expenses	 Car park costs Head leases IFRS head lease adjustment² Letting & rent review fees Administration expenses Repairs & maintenance Other costs 	(1.6) (1.5) 1.8 (0.8) (1.0) (0.4) (0.7)	(4.2)
Net Rental Income			20.0
Interest expense	 Interest on loans Amortisation of refinancing costs³ Notional interest charge on head leases² 	(5.9) (0.8) (1.8)	(8.5)
Mall operating profit			11.5

¹ Proforma adjusted as if the refinancing completed in May 2014 was in place for the whole of the period

² Notional interest charge with offsetting opposite and materially equal credit within Other property operating expenses

³ Includes straight-line amortisation of cap

Proforma Operating Profit – C&R Group



	Annualised Proforma	Illustrative with disposal	
£m	H1 2014 ¹	of non-core ²	Anticipated movement
Mall	21.4	23.0	Underlying income growth
- additional interest on increased Mall facility	-	(1.3)	
Other UK Shopping malls	0.6	0.6	
Germany	5.9	-	Trends to nil as
Snozone	1.0	-	asset disposals are completed
Interest on RCF	(2.2)	(0.3)	Decreases as proceeds from non-core disposals reduces debt
Property management / other items	(0.6)	(0.6)	
Total operating profit	26.1	21.4	
Variable overhead	(2.4)	(1.8)	
Total Earnings	23.7	19.6	
Earnings per share (pence)	3.4	2.8	

Over 60% of incremental income from Capex initiatives is expected by end of 2016 with 100% by 2018

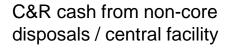
¹ Proforma adjusted to show 91.82% of profits from the Mall from first day of the financial period and as if the financing arrangements that were in place at completion, both at the Mall and the Group level, were in place for the whole of the period. Germany adjusted to remove Lübeck property sold in May 2014.

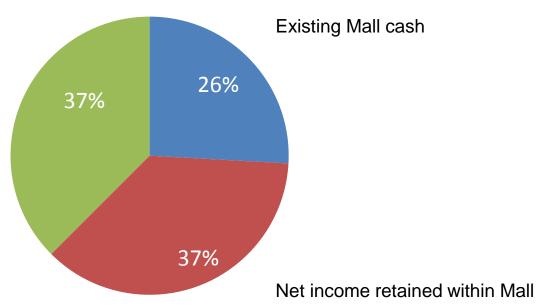
² Illustrative shows 100% of profits from the Mall based on H1 2014 performance with Germany, Lincoln and Snozone having all been disposed of. Mall financing on basis of amended £380m facility. Interest on RCF represents non-utilisation fee as debt repaid with disposal proceeds.

Funding Mall capital expenditure



Capital expenditure of £56.8m - present day to 2018





Proforma See-Through Debt



As at 30 June 2014	Debt	Cash	Net debt	Loan to value	Net debt to value	Average interest rate	Fixed	Weighted average duration to expiry
_	£m	£m	£m	%	%	%	%	(years)
The Mall (91.82%)	321.4	(15.7)	305.7	50	47	3.31	67	4.9
Group RCF	34.6	(2.5)	32.1	-	-	4.01	-	1.8
On balance sheet debt	356.0	(18.2)	337.8					
Germany (50%)	98.4	(2.8)	95.6	70	68	2.73	58	2.4
Waterside Lincoln (50%)	6.8	(0.4)	6.4	39	37	4.29	75	1.1
Kingfisher Redditch (20%)	17.0	(1.7)	15.3	60	54	4.60	100	4.8
Off balance sheet debt	122.2	(4.9)	117.3					
See-through debt	478.2	(23.1)	455.1	57	55			

The impact of the September 2014 valuations and extension of Mall facility to £380m would be to increase the 55% Net LTV to 56% reducing to approximately 50% on disposal of Lincoln and Germany.

Capital& Regional



Summary

Summary

- > Controlling Mall stake has enabled acceleration of the capital expenditure plans
- Backdrop of a strengthening investment market as demonstrated by the Q3 valuations
- > Growing evidence of an improving retail and consumer environment supports recovery of rental income in 2015
- > Further sales of non-core assets will reduce leverage
- > REIT status and future restructuring of Mall Fund will further enhance dividend capabilities:
 - > Target dividend yield for 2015 financial year of > 5% based on 47p issue price
 - Increasing to > 6% once Mall ownership 100% and Fund restructuring completed

Capital& Regional



Q&A

Site visits



11:45am	Departure by coach to The Mall, Wood Green
12:30pm	Arrive at The Mall, Wood Green for property tour
1:15pm	Lunch at Gokyuzu & Kervan Turkish Restaurant, The Mall, Wood Green
2,000000	Depart The Mall, Wood Green
2:00pm	Travel by tube to The Mall, Walthamstow
2:30pm	Arrive The Mall, Walthamstow for property tour
3:30pm	Site visit finishes

Capital& Regional



Appendices

Presenter biographies



Executive Directors



Hugh Scott-Barrett, Chief Executive

- Chief Executive since April 2008
- > Formerly CFO and COO of ABN AMRO
- > 25 years' banking experience
- NED of GAM Holding AG and The Goodwood Estate Company Ltd



Mark Bourgeois, Executive Director

- > Appointed to the Board in August 2013
- Joined C&R in 1998 and responsible for managing the shopping mall business since 2009
- > Qualified as Chartered Surveyor with Donaldsons



Charles Staveley, Group Finance Director

- > Appointed Group Finance Director in October 2008
- Formerly Head of Tax and Treasury at COLT Telecommunications
- Qualified as Chartered Accountant with Arthur Andersen





James Ryman, Investment Director

- Joined C&R in 2007
- > Qualified as a Charterer Surveyor at Donaldsons
- Spent 13 years at Donaldsons specialising in all aspects of shopping centre asset management and was running the London Retail Asset Management team before joining C&R



Sara Jones, Operations Director

- Joined C&R in 2001
- Background in retail and business management
- Previously held positions in C&R in centre management, regional management, property management

The Mall Fund – Property summary



	Blackburn	Camberley	Luton	Maidstone	Walthamstow	Wood Green
Retailers	101	125	122	95	60	90
Weekly Footfall	255,000	179,000	425,000	215,000	191,000	220,000
Size (sq ft)	600,000	390,000	906,000	500,000	260,500	550,000
Car Park spaces	1,304	1,049	1,706	1,050	850	1,500
Immediate Catchment	120,000	198,000	332,000	321,000	210,000	451,000
Leasehold or Freehold	Leasehold	Leasehold	Leasehold	Freehold	Leasehold	Freehold
Dominance	72%	68%	74%	22%	60%	59%
National Shopping Centre ranking	50	59	25	84	158	53
Estimated Sales density	£476 psf	£338 psf	£455 psf	£358 psf	£714 psf	£539 psf
Estimated Rent to sales ratio	5.7%	5.9%	7.0%	5.7%	6.1%	5.8%
Valuation	£116.1m	£79.8m	£204.0m	£67.5m	£69.6m	£183.5m

Forward Looking Statement

This document contains certain statements that are neither reported financial results nor other historical information. These statements are forward-looking in nature and are subject to risks and uncertainties.

Actual future results may differ materially from those expressed in or implied by these statements. Many of these risks and uncertainties relate to factors that are beyond the Group's ability to control or estimate precisely, such as future market conditions, currency fluctuations, the behaviour of other market participants, the actions of government regulators and other risk factors such as the Group's ability to continue to obtain financing to meet its liquidity needs, changes in the political, social and regulatory framework in which the Group operates or in economic or technological trends or conditions, including inflation and consumer confidence, on a global, regional or national basis.

Readers are cautioned not to place undue reliance on these forward-looking statements, which apply only as of the date of this document. The Group does not undertake any obligation to publicly release any revisions to these forward-looking statements to reflect events or circumstances after the date of this document. Information contained in this document relating to the Group should not be relied upon as a guide to future performance.